


QUALITY POLICY

CFM Airsystems specialises in the design, sales, marketing, and manufacture of a range of fan products to various industries. The aftermarket services are provided by CFM and approved agents. Our policy is to provide all customers with Quality Products, which meet or exceed specifications. It is also company policy to develop and maintain a strong working partnership with all customers for a mutually beneficial outcome. Where possible our policy is to utilize suppliers, who are certified to an acceptable quality standard. It is policy to work in partnership with each supplier to ensure all products and services meet agreed specifications.

CFM Airsystems is committed to ongoing improvement, and we are also dedicated to providing the best service whilst adhering to all government legislation. We strive to achieve sustainable growth through constantly satisfying the needs and expectations of our stakeholders, is also committed to effective implementation of the Quality Management System (QMS) in compliance with ISO 9001:2015 standard. The Management team at CFM Fans are committed to ensuring that the QMS is continually reviewed and improved.

The CFM Airsystems strives to achieve this by:

- Promoting an understanding of our stakeholders' needs and expectations throughout the organisation, together with a Quality Culture of exceeding expectations.
- Ensuring that all staff are adequately trained and are competent with their job requirements via our "Induction and Skill Development Program".
- Establishing, reviewing and communicating CFM Airsystems' quality policy and objectives to all levels in the organisation. The objectives are monitored on an ongoing basis through the Quality Management Plan and reviewed during planned management review meetings.
- Monitoring our performance through performance metrics (Inspections & Internal audits) in order to continually improve our processes and services.
- CFM Airsystems will ensure all management and staff are aware of this quality policy and it's intent. This policy will be available on our website so all staff can make reference to it.
- Utilizing the company's ISO 9001 quality management system on all company processes everywhere, every time, without exception.
- Reviewing this policy for its adequacy during planned management review meetings.

Approved by: Mark Kotsikas
Signature: 
Position: Managing Director
Date of initial approval: 2008
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